

## Roberto Lofaro

Date of birth: March 31, 1965

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has successfully completed the following openSAP course:

### Crisis Management and Resilience

Instructors: Experts from SAP`s internal Global Crisis Management Team, SAP Technology & Solution Experts and Risk Experts from the World Economic Forum

This three-week online course was held from November 15 through December 14, 2022. It comprised 2-3 hours of learning effort per week, 3 weekly assignments and a final exam.

The course covered the following topics:

- Manage Risks and Crisis
- Ensure Business Continuity
- Make Your Business Resilient with Technology

Maximum score possible for this course: 160 points.

**The candidate scored 153.0 points (95.6%) by working on weekly assignments and taking a final exam.**

**The candidate belongs to the top 5% of the course participants.**



Michaela Laemmler  
Head of openSAP



Enrico Palumbo  
Chief People Officer of  
Delos Cloud GmbH

Walldorf, Germany, December 11, 2022



Verify online: <https://open.sap.com/verify/xesob-runuf-habon-vehar-myyzt>

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